

About Allianz Life Indonesia

PT Asuransi Allianz Life Indonesia (Asuransi Allianz), a subsidiary of Germany-based Allianz of Asia-Pacific and Africa GmbH, is an insurance service provider.

The company's products portfolio includes general insurance, life insurance, car insurance, smart health insurance, micro insurance, smart pension insurance, allisya hospital and Surgical care plus and sharia insurance.

It also provides travel insurance, employee benefits, and bancassurance. Asuransi Allianz bancassurance products comprise bank scb, bank danamon, bank permata, bank hsbc and bank muamalat, among others.

The company offers services such as claims services, online services, e-pension, and customer support services.

Asuransi Allianz is headquartered in Jakarta, Indonesia.

Local strengths USPs

Allianz eAZy Connect – online portal that allows customers to monitor insurance policies (both individual and group policies) anywhere and anytime. Customers can directly monitor investment value and insurance benefits, search for partner hospitals/clinics, as well as submit health insurance claims online.

Facts & figures

- Insurope member since: 2015
- Financial Rating: N/A

Average Turnaround Times

- General Questions: 1 to 2 Working Days
- Local Quote: 3 to 5 Working Days
- Annual Renewal: 60 Days in advance
- Rate Review: 3 Working Days
- Death Claims: 7 Working Days
- Disability Claims: 7 Working Days
- Medical Claims: 7 Working Days

Benefits

- Insurable Benefits: ADLMP
- Poolable Benefits: ADLM

Minimum lives criteria

- For a group quote: 10 employees
- For pooling contract: 10 employees

Local contact information

Allianz Life

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